

Inspection Line 790-5144

Welcome To Voice Permits

In an ongoing commitment to improve customer service, this Building Department has installed an Interactive Voice Response System (IVR) for inspections, 24 hours a day, 7 days a week!

**Voice Permit Inspection Line
561-790-5144**

**Schedule Inspections
Cancel Inspections
Retrieve Inspection Results**

You will be prompted through the entire process. Press the [*] key at any time for more information

Before Calling You Will Need:

1. A touch-tone telephone.
2. A site-specific Permit Number.
3. An Inspection Code – *choose from the codes listed on the other side of this brochure*

Choose From the Following Options:

Press [1] Schedule Inspections
Press [2] Cancel Inspections
Press [3] Obtain Results
Press [0] Transfer to Staff
Press [#] End Call
Press [*] Additional Information

The **Voice Permits** system will prompt you through the steps below during your call. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation number and associated transaction in case they are needed for future reference.

Schedule an Inspection:

1. Enter the **Phone IVR #**
2. Enter the **Inspection Code** (choose from the list on the other side of this brochure)
3. Enter the **Inspection Date** (the cut off time is midnight for an inspection on the following business day)

After you have scheduled the inspection you will be able to:

- f Leave a message for an inspector

- f Request another inspection for the same permit number
- f Request another inspection for a different permit number
- f Get a confirmation number and hang-up
- f Return to the main menu

Cancel an Inspection

1. Enter the **Phone IVR #**
2. Enter the **Inspection Code (SELECT SCHEDULED INSPECTION)**

After you have cancelled the inspection you will be able to:

- f Cancel another inspection for the same permit number
- f Cancel another inspection on a different permit number
- f Retrieve inspector messages
- f Get a confirmation number and hang-up
- f Return to the Main Menu

**VILLAGE OF ROYAL PALM
BEACH**

Community Development

VOICE PERMITTING SYSTEM



1050 Royal Palm Beach Boulevard
Royal Palm Beach, FL 33411
561-790-5128

Inspection Line

561-790-5144

Inspection Line 790-5144

Obtain Inspection Results:

1. Enter the **Phone IRV #**
2. Enter the **Inspection Code**

After you have listened to the inspection results, you will be able to:

- f* Listen to more results on the same permit number (REPEAT RESULTS)
- f* Listen to more results on a different permit number
- f* Get a confirmation number and hang-up

Inspection Codes:

BUILDING INSPECTIONS

- 101 TRUSSES
- 102 STRUCTURAL STEEL
- 103 STORM SHUTTERS
- 104 PAVING
- 105 PRESSURE TEST
- 106 TEMPORARY TRAILER
- 107 PATIO FOOTERS
- 108 HAMBROS
- 109 PILING
- 110 FOUNDATION
- 111 SLAB
- 112 COLUMNS
- 113 TIE BEAM
- 114 ROOF SHEATHING
- 115 TIN TAG
- 116 BUCKS

- 117 FRAMING (INTERIOR)
- 118 DRYWALL
- 119 LATHING
- 120 SIDEWALK
- 121 DRIVEWAY
- 122 A/C PADS
- 123 STEM WALL
- 124 RAKE BEAM
- 125 SATELLITE FOOTER
- 126 FRT/REAR PATIO SLABS
- 127 PORCH POSTS
- 129 FRAMING (EXTERIOR)
- 128 SIGN FINAL
- 136 PARTIAL TIN-TAG
- 138 FIRE WALL
- 141 PARTIAL SHEATHING
- 142 FLAT WORK
- 143 OTHER
- 145 ROOF FRAMING (TRUSSES)
- 146 DEMOLITION
- 147 FLAT DECK ROOFING
- 148 FINAL NEW TENANT CO
- 149 EXTERIOR STRAP
- 151 FINAL BUILDING
- 152 INSULATION (CEILING)
- 153 WALL SHEATHING
- 154 FOOTERS
- 155 FINAL
- 156 2ND FLOOR DECK
- 157 INSULATION (WALLS)

FENCES, SHEDS, SCREENS, ETC.

- 200 FINAL SCREEN
- 201 RAILING FINAL
- 202 FENCE FINAL
- 203 SHED FINAL
- 204 SIDEING
- 205 DOCK
- 206 SEAWALL
- 207 SATELLITE FINAL

- 208 DOOR INSTALATION
- 209 WINDOW CHANGE OUT
- 210 CANOPY
- 211 GARAGE DOOR FINAL

ELECTRICAL INSPECTIONS

- 301 TEMP ELECT. POLE
- 303 UNDERGROUND ELECT.
- 304 ROUGH ELECT.
- 305 SERVICE
- 307 ELECT PARKING LOT LIGHTS
- 309 METER ROOM
- 310 SATELLITE ELECT.
- 311 POOL HEATER ELECT HOOK/UP
- 312 CEILING ELECT.
- 313 POWER RELEASE
- 314 FINAL SEC/VAC/INTERCOM
- 315 FINAL SIGN ELECTRIC
- 316 LOW VOLTAGE ROUGH
- 397 LOW VOLTAGE FINAL
- 398 SERVICE CHANGE
- 399 FINAL ELECT

LANDSCAPE INSPECTIONS

- 400 VEGETATION REMOVAL
- 403 LOT CLEARING
- 404 LOT FILL
- 405 SOD FINAL
- 499 LANDSCAPE FINAL

MECHANICAL INSPECTIONS

- 501 AIR CONDITIONING
- 502 UNDERGROUND A/C
- 503 ROUGH A/C
- 504 GAS PIPING
- 505 WALK IN COOLER/FREEZER
- 597 ROUGH GAS TANK & LINES
- 598 FINAL GAS
- 599 FINAL A/C

PLUMBING

- 601 ROUGH 1ST PLBG
- 602 ROUGH 2ND PLBG (TOP OUT)
- 605 SEWER
- 608 SPRINKLER & HOOD (COMM)
- 609 RE-PIPE
- 610 BACKFILL
- 612 GREASE TRAP
- 613 SOLAR POOL HEATER
- 614 FINAL HOT WATER HEATER
- 615 HOOD
- 616 WATER LINE
- 617 IRRIGATION FINAL
- 698 BACKFLOW FINAL
- 699 FINAL PLBG

POOL INSPECTIONS

- 700 POOL STEEL
- 701 MAIN DRAIN
- 702 BONDING
- 703 POOL DECK
- 704 FINAL POOL PLUMB
- 705 FINAL POOL ELECT
- 706 FINAL POOL
- 707 POOL/DECK BOND
- 708 PERMETER PIPING
- 709 POOL ENCLOSURE
- 710 HANDRAIL/LADDER BOND
- 711 LIGHT NICHE

ENGINEERING

- 800 SUB-GRADE
- 801 BASE ROCK
- 802 ASPHALT
- 803 CURB
- 804 SIDEWALK
- 805 DRAINAGE
- 806 SUBSTANTIAL COMPLETION
- 807 FINAL COMPLETION
- 808 OTHER
- 809 NPDES/SWPPP